

PUBLIC SAFETY DISPATCHER COURSE

CRIMINAL JUSTICE SYSTEM LEARNING DOMAIN #101 Expanded Course Outline July 2010

I. LEARNING NEED

In order to effectively carry out their responsibilities, public safety dispatchers need to understand the criminal justice system and their role within that system.

II. CRIMINAL JUSTICE SYSTEM

A. Court System

1. Local
2. State
3. Federal

B. Functions of law enforcement in the criminal justice system

1. Local
2. State
3. Federal

C. Corrections

1. City/county jail prison maintains incarceration for misdemeanor conviction
2. State/federal prison maintains incarceration for felony conviction
3. Parole
4. Probation

D. Public safety dispatcher's role in the criminal justice system

1. First point of contact (The public safety dispatcher is generally the public's first contact in dealing with the criminal justice system)
 2. Courtroom preparation and testimony
- E. Impact of the public safety dispatcher's actions on the outcome of a case
1. Dispatcher's contribution to the timely and effective investigation and resolution of a criminal case
 2. Errors, omissions, and negligence
 3. Incomplete information gathering techniques
 4. Thorough documentation techniques

III. REQUIRED LEARNING ACTIVITIES

The students will participate in a learning activity that will reinforce the impact of the public safety dispatcher's actions in the outcome of a case.

(Refer to Facilitator's Guide for suggested Learning Activities that meet this requirement.)

IV. HOURLY REQUIREMENTS

Students shall be provided with a minimum of **4 hours** of instruction on the criminal justice system.

POST Required Hours	_____4_____
Agency Specific	_____
TOTAL Hours	_____

V. REVISION DATE

July 1, 2010